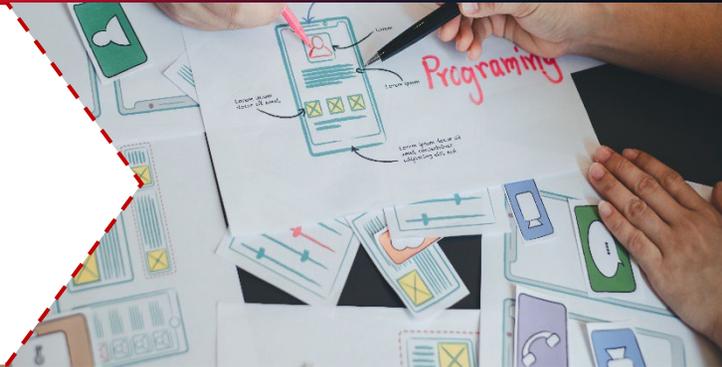


## JOB DESCRIPTION

### Product Design Analyst

- Permanent full-time position
- On-site work environment



### Job Overview

Invera Inc. is seeking an experienced Product Design Analyst to play a key role in the development of Invera's metal-centric ERP and related software packages by acting as a liaison between software developers and end users. Reporting to the Vice President, Product Design, the successful candidate will assess the scope of software projects, communicate user needs to developers, and establish program requirements. S/he will work with other designers, developers, and various stakeholders to create program specifications and related documentation, using analytical and technical skills to assist developers by translating user needs into more technical specifications for the application.

### About Us

Invera is the world's largest provider of Enterprise Resource Planning (ERP) software to the metals industry, with over 120 employees in the United States, Canada, and the United Kingdom. We specialize in creating software products tailored to the intricacies of the metals industry, ensuring a seamless blend of speed and user-friendly design.

Invera offers metals customers an unparalleled level of proven product reliability and commitment to long-term innovation. We provide our customers with a unique and competitive advantage by delivering state-of-the-art turnkey solutions designed for the industry, including sales, purchasing, receiving, inventory management, multi-step production, production scheduling, delivery and logistics planning, and financials.

Invera's metals software products have been implemented worldwide in multiple languages in the USA, Canada, Mexico, the UK, Europe, Dubai, and Singapore.

## Primary Responsibilities

- Analyze and document customer requirements
- Communicate overall design and approach to a team of developers using flowcharts, diagrams, and other models
- Review requirements and design changes, determine which parts of the software are affected, and direct programming to meet requirements
- Develop test scenarios and test cases, review test case results, and make adjustments as needed to meet requirements
- Document all aspects of the software for ongoing maintenance and revisions
- Work closely with developers, designers, and other team members to deliver software solutions that meet Invera's high-quality standards
- Recommend strategic improvements to optimize software performance
- Act as an escalation resource for support resources to troubleshoot and resolve suspected software defects
- Adhere to established design guidelines, best practices, and standards
- Keep abreast of current industry trends
- Work efficiently under pressure to meet deadlines

## What We Offer

A competitive compensation package and a full range of benefits (group medical, dental, and vision insurance, short-term and long-term disability insurance, RRSP/DPSP retirement plan). A collaborative, inclusive, and flexible work environment with opportunities for growth and development.

## Qualifications

- Bachelor's degree in computer science, management information systems, STEM background or a related field
- At least three years of professional work-related experience
- Strong understanding of the software development cycle
- Strong attention to detail and commitment to quality work
- Strong analytical and problem-solving skills with the ability to deliver effective solutions in a timely manner
- Ability to work collaboratively with cross-functional team members
- Excellent written and verbal communication skills in English
- Strong presentation skills and the ability to effectively engage and influence a variety of audiences
- French communication skills a plus
- Openness to different perspectives and approaches
- Knowledge of diagram tools and data structure
- Experience working in an ERP environment and a good understanding of how an ERP works a strong asset

**While we thank all candidates for their interest, only those selected for an interview will be contacted. Invera is an equal opportunity employer and encourages applications from all qualified candidates.**